

# Sophos Antivirus Home Use Step-by-Step Guide

This is a free antivirus offer which includes Sophos Home Commercial Edition and is available to current Maricopa students, faculty, and staff.

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# Step 1: Navigating to the Maricopa Sophos Home Commercial Edition Site

Navigate to https://home.sophos.com/en-us/employee/maricopa.aspx.



## Step 2: Getting Your License

In the Email box, use your student account or employee enterprise account (<u>MEID@maricopa.edu</u>), then click the Submit button.

You will see a message that an email has been sent to your student account or employee enterprise account (<u>MEID@maricopa.edu</u>). FOR EMPLOYEES ONLY: This is NOT your college-affiliated email account.



In your student account or employee enterprise account (log in <u>here</u>), you will see a new message from Sophos Home with the subject "*Your free license of Sophos Home Commercial Edition*."

## Step 3: Opening the Create Account Page

Open the message and click the "Create Account" button.



A new webpage will open for you to create your Sophos Home account.

| Create your account a  | and redeem your code   |
|--|--|
| Register below to get started with Sophos<br>Home.   | Already have a Sophos Home Free account?<br>1. Sign in to your account<br>2. Click on your name in the top right corner and<br>select My Account |
| First Name   | <ol> <li>In the Subscription box, click Have a coupon?</li> <li>Enter your unique coupon code</li> </ol>   |
| Last Name  | 5. Click <b>Validate</b> and check your coupon details   |
| Email<br>Password  | 7. Your account will then be upgraded and your<br>protected computers will automatically<br>update   |
| By creating an account, (i) you acknowledge that Sophos will process your personal data as described in the <b>Privacy Policy</b> , and (i) you have read, understood, and accepted the Sophos End User <b>License Agreement</b> .<br>T like to receive offers and promotional information regarding Sophos products and services.<br>Create Account |  |

### Step 4: Creating Your Personal Sophos Home Account

Enter the information requested on the form.

## **PLEASE NOTE:** Use a personal email address and a new password to set up your Sophos Home account.

After entering the requested information, read the acknowledgement, and click the "Create Account" button.

You will see a message that an email has been sent to your personal email account.



In your personal email account you entered above, you will see a new message from Sophos Home with the subject "*Sophos Home Confirmation Email*."

## Step 5: Confirming Your Personal Sophos Home Account

Open the message and click the "Confirm email" button.



A new webpage will open for you to Sign In to your Sophos Home account.

| 5 SOPHOS HOME                          |
|--|
| Sign In                                |
| Sign in to manage all your devices     |
| Vour email address has been confirmed. |
| Email                                  |
| Password                               |
| Sign In                                |
| Forgot password?                       |

# Step 6: Signing in to Your Personal Sophos Home Account

Enter the personal email address and password you used to register in Step 4 above, and click the "Sign In" button.

A new webpage will open to your Sophos Home Dashboard for you to download Sophos Home.



### Step 7: Installing Sophos Home Commercial Edition

Follow the installation instructions for your computer found below:

- Installing Sophos Home Commercial Edition on Windows [Follow "Existing users" instructions]
- Installing Sophos Home Commercial Edition on Apple Mac OS [Follow "Existing users" instructions]
- Installing Sophos Home Commercial Edition on Apple Mac OS 11 (Big Sur)
- Installing Sophos Home Commercial Edition on Apple Mac OS (M1 ARM)

#### Support for Sophos Home Commercial Edition

Sophos provides technical support for Sophos Home Commercial Edition. Sophos support technicians are available Monday through Friday from 8:00 am – 8:00 pm EST. Refer to the <u>Contacting Sophos Home Support</u> website for details. *Please do not contact your local help desk for assistance.* 

Also, visit the <u>Sophos Home Commercial Edition support</u> website to find answers to commonly asked questions and other online resources.

For many video how-to guides, go to <u>Sophos' Youtube</u> site to learn more.

### Managing Your Sophos Home Devices from Your Mobile Devices

- Managing Your Sophos Home Devices from Apple iOS devices (App Store)
- Managing Your Sophos Home Devices from Android devices (Android Play Store)

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