

# Jabber Installation Guide


## Installing Jabber on Windows



The Cisco Jabber app allows you to make and receive calls on your Windows PC.

### Step-by-Step Installation Instructions

**1** Download the [Cisco Jabber for Windows](#) installation program




**Important:** You may receive informational notices and warnings from Google about the download. These are standard. **Continue** to download anyway.

**2** Click **Open** or **double-click** the downloaded **CiscoJabberSetup-Windows.msi** file to start the installation.

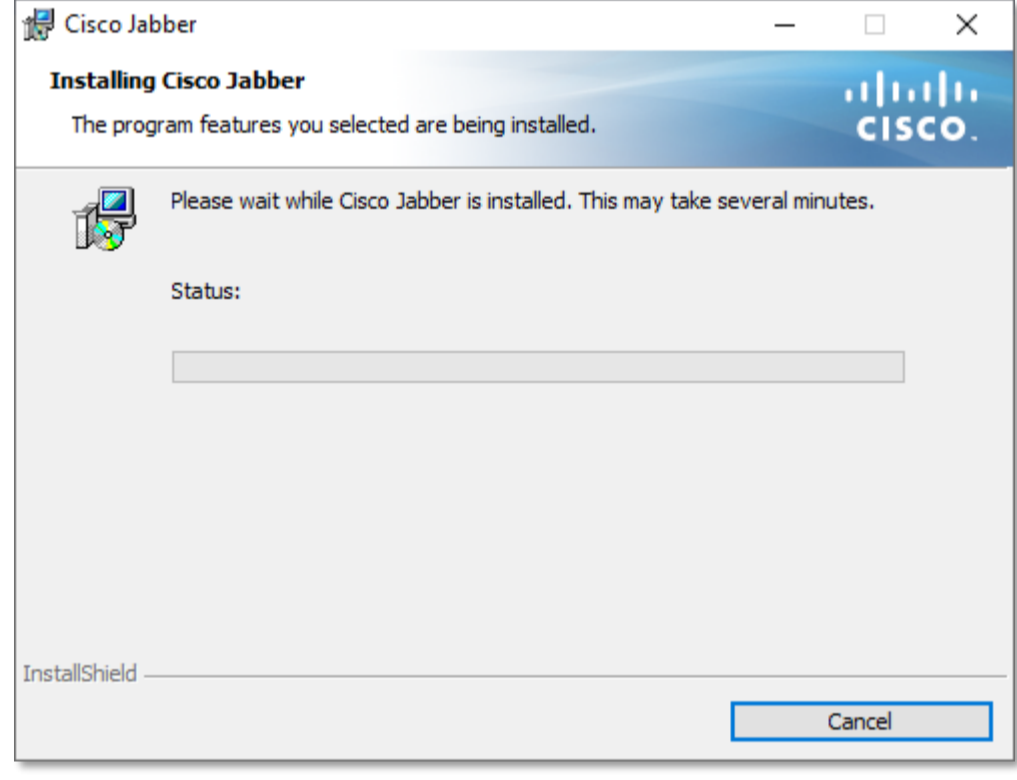
**Important:** Local administrator rights are required to install Jabber.

**Contact the help desk, 480-731-8632, for assistance if you cannot self-install Jabber.**

**3** Read the **notices and disclaimers** and click **Accept and Install**.

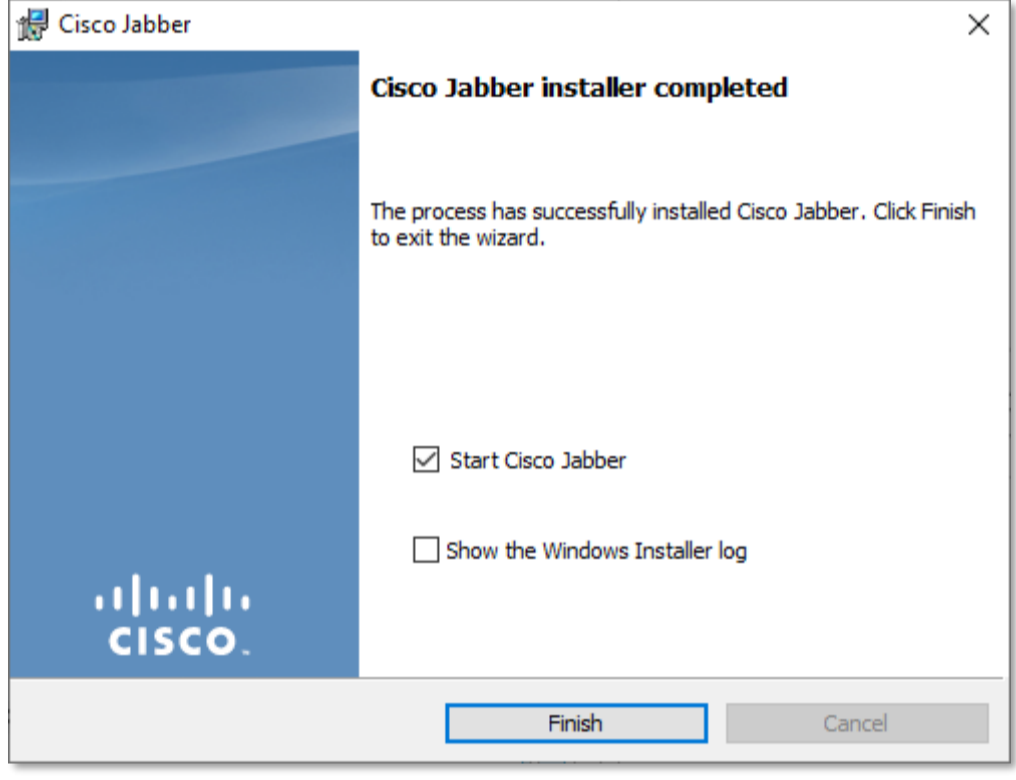


**4** Please wait while the Jabber application is being installed.

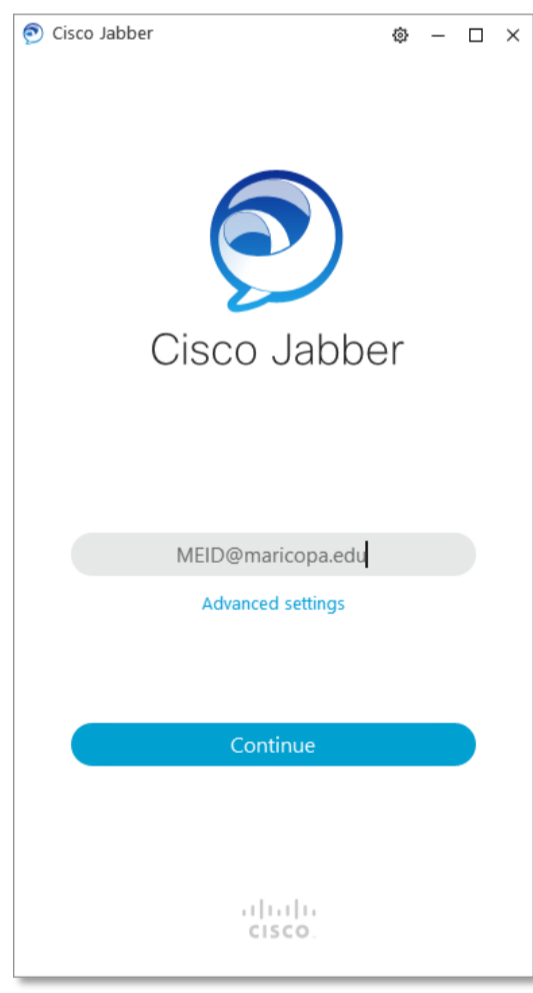


**5** In **User Account Control**, click **Yes** to allow Jabber to install.

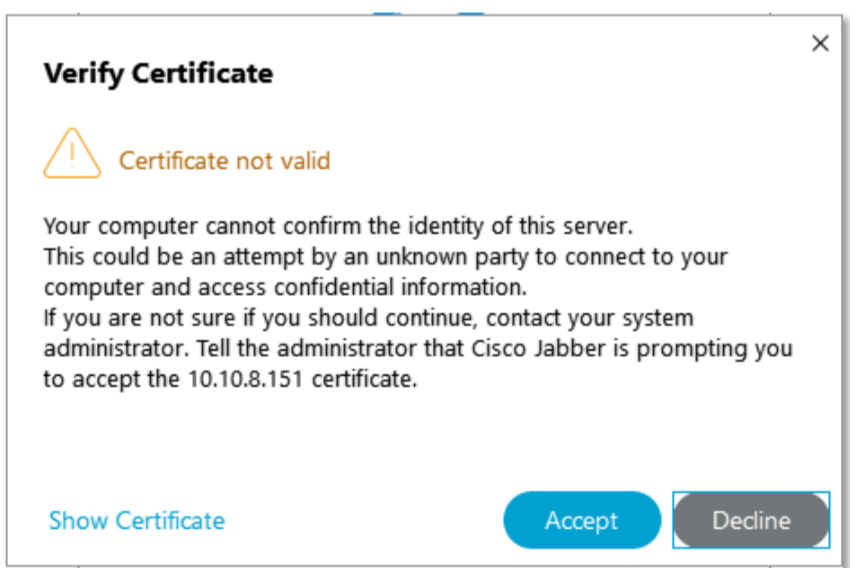
**6** When the installation is complete, click **Finish**.



**7** **Signing in to Jabber**  
After Jabber opens, a sign-in screen appears, enter your ID in this format, **MEID@maricopa.edu**. Click **Continue**.

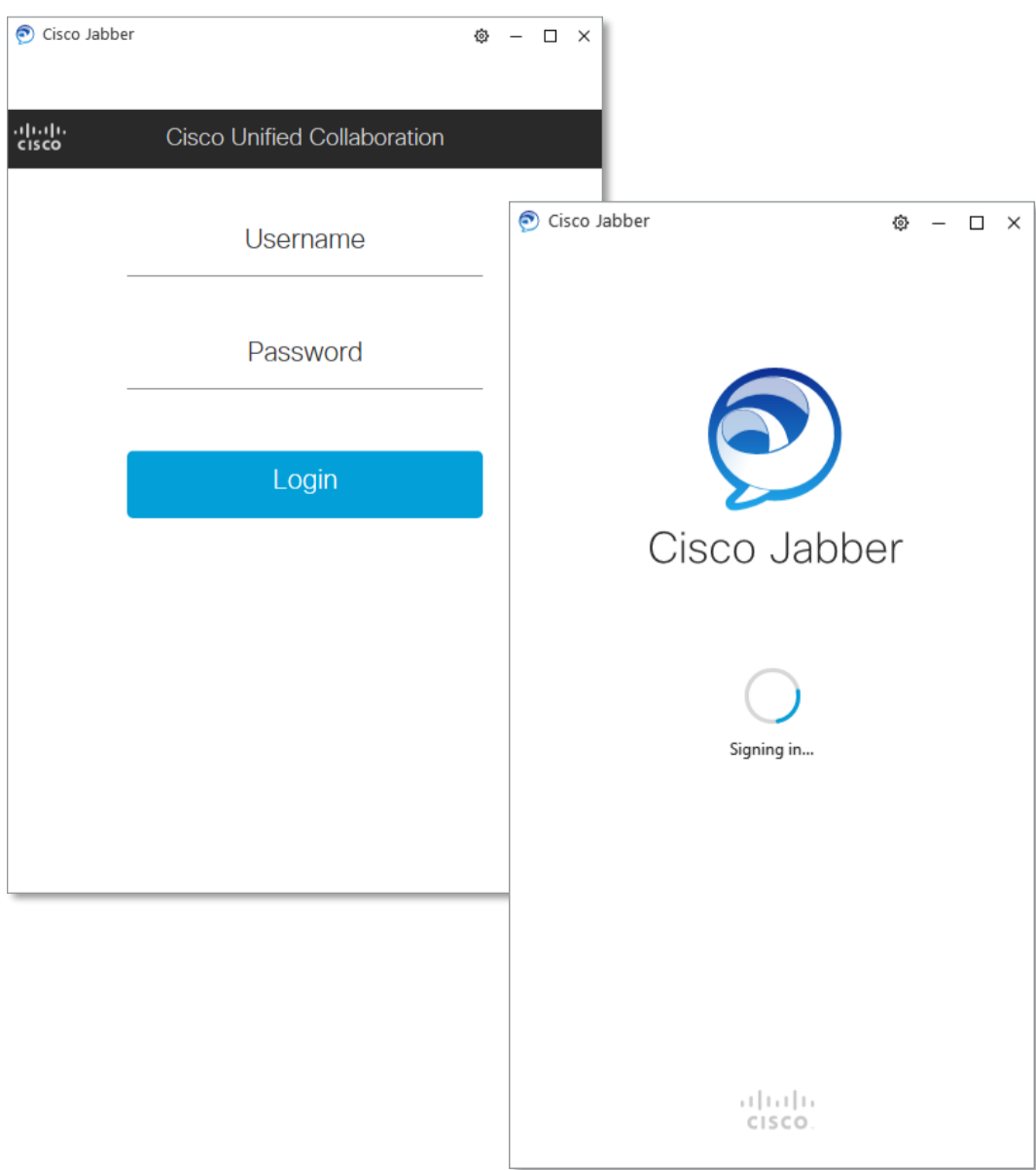


**8** If the **Verify Certificates** window appears, click **Accept**.



**9** **Signing in to Jabber – Initial Setup**  
If/when the **second** sign-in screen appears, enter only your **MEID** and **password**. Click **login**.

Jabber will sign you in at that point.



**10** **Signing out of Jabber**  
Click the **My profile and settings** icon in the upper left-hand corner and then click **Sign Out**.

