MARICOPA COMMUNITY COLLEGES
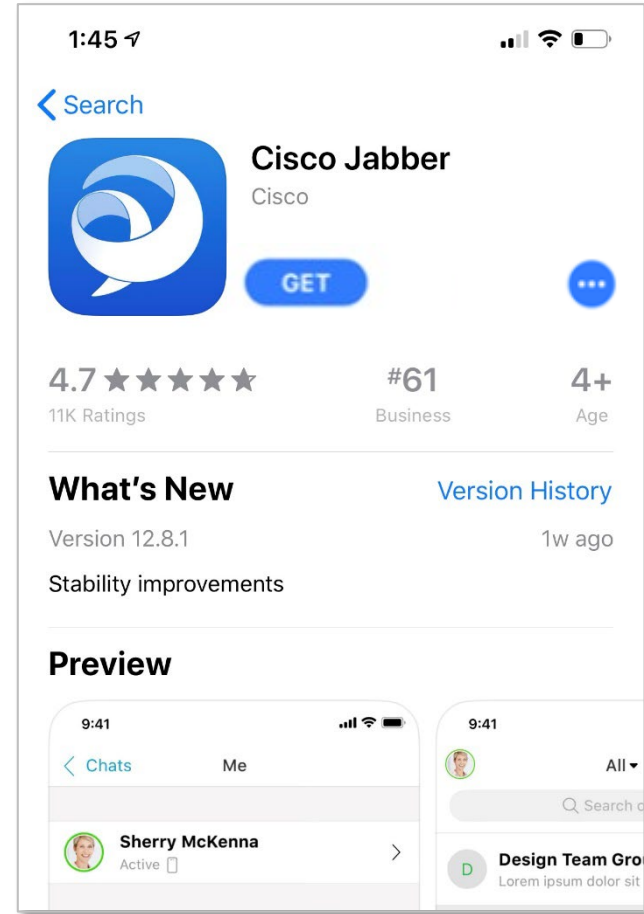
Jabber Installation Guide

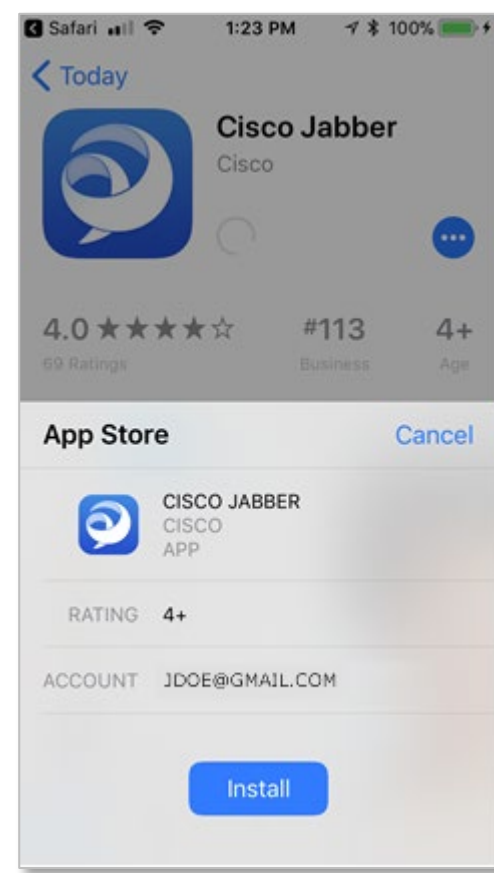## Installing Jabber on iPhones and iPads

The Cisco Jabber app allows you to make and receive calls on your iPhone or iPad.

Step-by-Step Installation Instructions

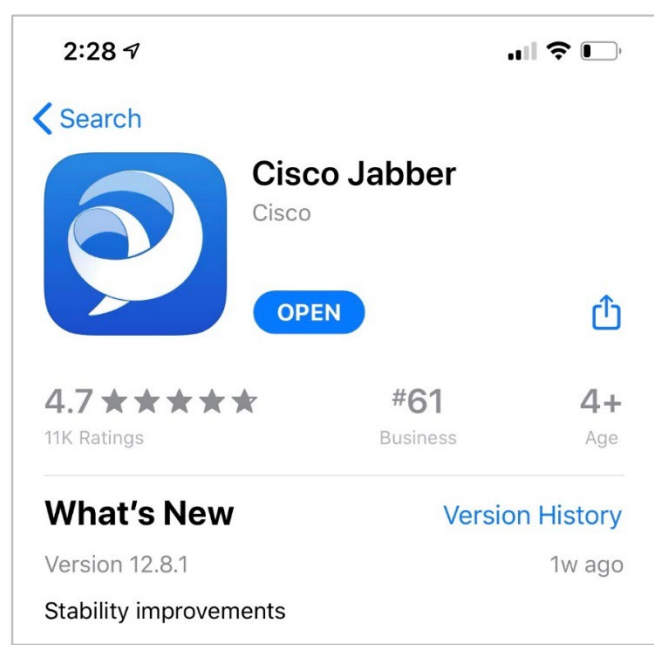**1** On your iPhone or iPad, get the Cisco Jabber app from the **App Store** (search for **Cisco Jabber**)

Download on the **App Store**
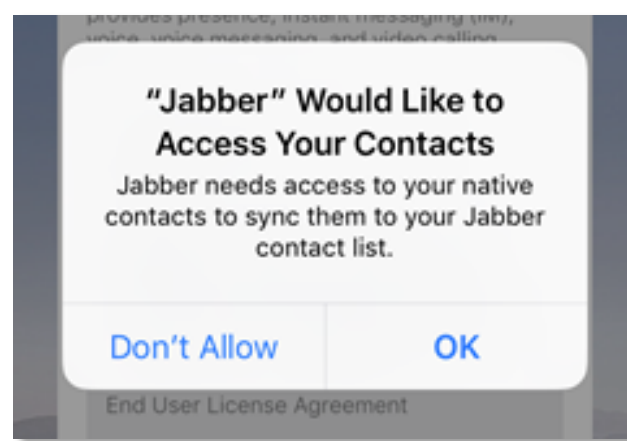
2 Tap to **Get** and **Install**

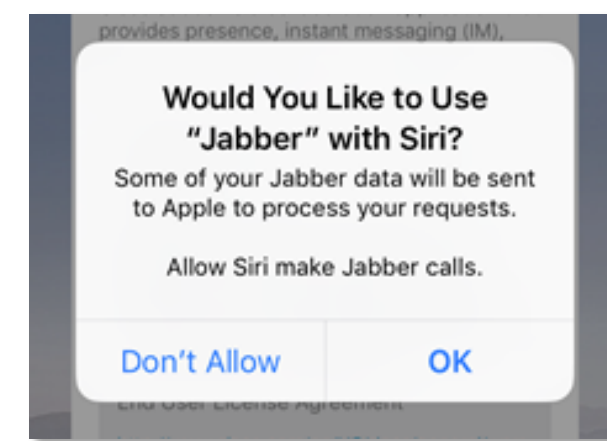**3** If prompted, sign in to the **App Store** and click **OK**

4 When the **Cisco Jabber** app has finished installing, tap **Open**.
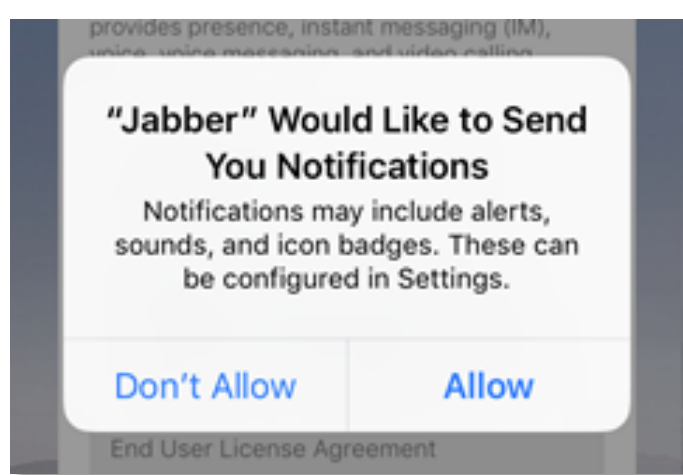
5 If / when the message to Jabber to access your contacts appears, tap **OK** or **Don't Allow.**
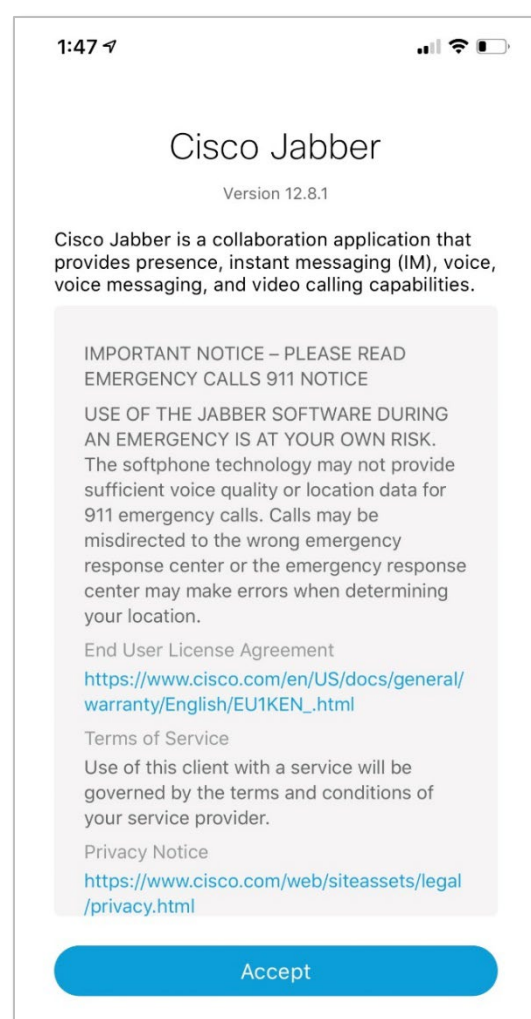
6 If you would like to use Jabber with Siri, tap **OK** or **Don't Allow**.
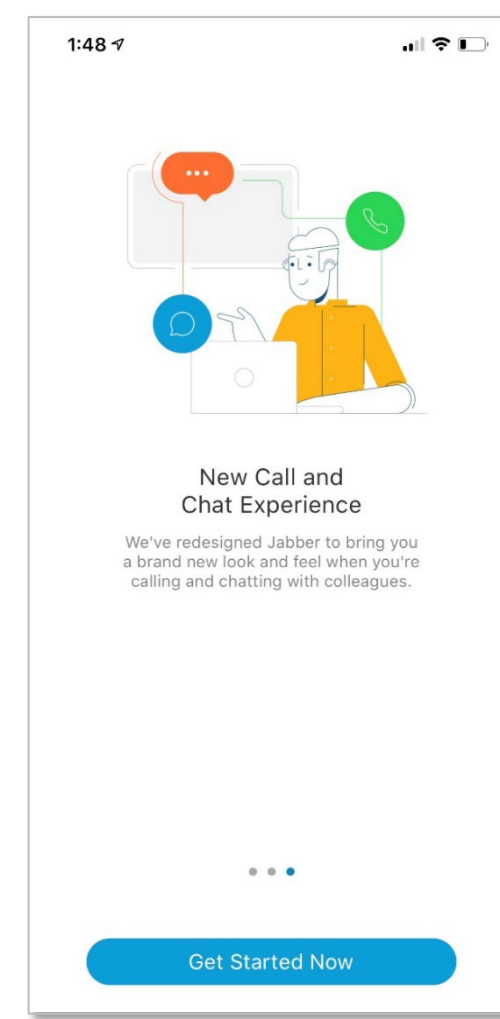
7 When the to allow Jabber to send you notifications appears, tap **Allow** or **Don't Allow.**

8 Read the notices and license terms and tap **Accept.**
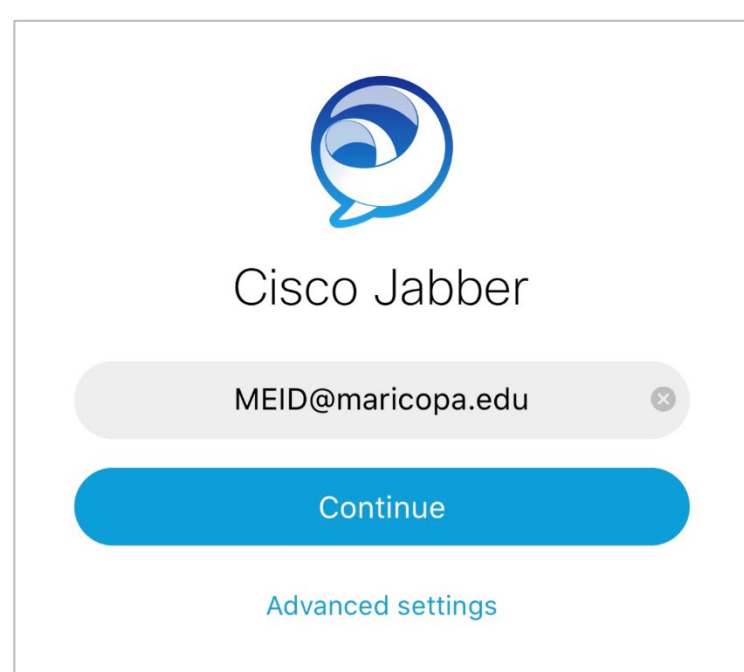
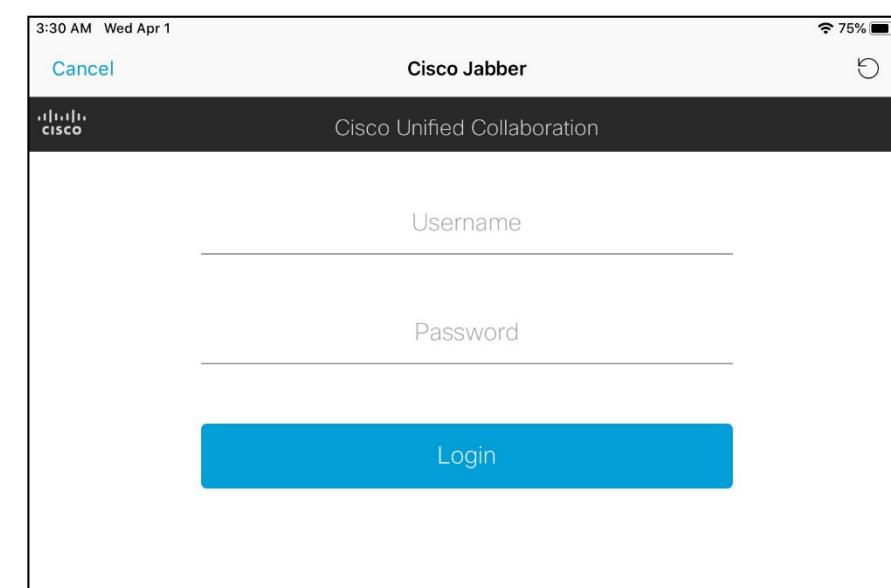**9** Swipe right on the getting started screens, tap **Get Started Now.**

10 A message appears asking you to let Jabber access the microphone. Tap **OK**

11 In the username field, type in your MEID in this format **MEID@maricopa.edu.** Tap **Continue**

12 In the username field, type in **only** your **MEID.** Enter your **password.** Tap **Login**

13 When the Jabber notifications screen appears, tap **OK**

14 When the Face ID or Touch ID authentication screen appears on your device, tap **YES** or **NO.**

Face ID Authentication
Face ID is available for Jabber. Do you want to sign in using Face ID?

No   Yes

Questions? Please call the help desk, **480-731-8632**, for assistance.